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If you have any changes to this guide please let Avis Somerville in the Commissioner’s Office know by email at avis.somerville@massmail.state.ma.us or by phone at (617) 626-8130.
COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF MENTAL HEALTH

VISION AND MISSION STATEMENT

VISION

Mental Health is an essential part of health care. The Massachusetts Department of Mental Health, as the State Mental Health Authority, promotes mental health through early intervention, treatment, education, policy and regulation so that all residents of the Commonwealth may live full and productive lives.

MISSION STATEMENT

The Department of Mental Health, as the State Mental Health Authority, assures and provides access to services and supports to meet the mental health needs of individuals of all ages, enabling them to live, work and participate in their communities. The Department establishes standards to ensure effective and culturally competent care to promote recovery. The Department sets policy, promotes self-determination, protects human rights and supports mental health training and research. This critical mission is accomplished by working in partnership with other state agencies, individuals, families, providers and communities.

AUTHORITY

Massachusetts General Law: Chapters 19, 123
Regulations: 104 CMR
Departmental policies issued from time to time by Commissioner
Mental Illness and Recovery

Serious, long-term mental illness describes disorders that cause severe disturbances in thinking, feeling and relating that result in a substantially diminished capacity for coping with the ordinary demands of life. Mental illness may affect anyone, regardless of age, sex, gender, race, income, religion or education. One in every five Americans experiences an episode of mental illness at least once in a lifetime or experiences numerous or persistent episodes.

We know that recovery from mental illness is possible. The Department of Mental Health (DMH) supports recovery in many ways, most importantly through its Community First Initiative. “Recovery Through Partnership” is the guiding principle that supports Community First for adults, children, adolescents and families with serious mental illness and serious emotional disturbance. We champion people’s right to live as independently as possible in the community, and it is DMH’s responsibility to support recovery and success of individuals with the lived experience of serious mental illness.

Community First Goals:

- Sustain a person and family centered agency that is culturally competent and eliminates disparities.
- Use evidence based and emerging practices and data-driven decision making while achieving operational efficiencies.
- Engage in meaningful consumer and family involvement and peer support in all aspects of the Department of Mental Health.
- Rely on services that are flexible, trauma-informed, and that value respect and dignity.

Community First focuses on the individual and that for every individual there are as many paths to recovery. DMH consumers include those with serious mental illnesses. These include schizophrenia, depression and manic depression. Current research indicates that many severe mental illnesses are biological diseases that interfere with normal brain function. Genetic factors, family history, psychological or social factors, chronic medical illness, substance use and severe traumatic life crises can create a predisposition to mental illness. Mental illness is not the result of a lack of "willpower" or weak character. Mental illness can occur at any age, even when a child is very young or in elderly people.

Researchers continue to pursue the study of how biochemical, psychological, genetic and environmental factors interact and contribute to the onset of mental illness and severe emotional disturbance.

The majority of psychiatric disorders can be effectively treated. Treatment, which often combines medications with therapeutic and social rehabilitation interventions, can effectively alleviate the symptoms of mental illness and stabilize children and adolescents diagnosed with severe emotional disturbance.

Community support services are a critical component of recovery. Living independently, building social relationships, getting an education and holding a job are goals for most people with mental illness while others may need supports for longer periods to achieve and maintain independence.
HOW TO USE THIS DIRECTORY

The Department of Mental Health (DMH) has a Central (administrative) Office, located in Boston, with five Area Offices located throughout the state. In addition, there are local service delivery sites within each Area. The DMH Areas are: Metro Boston, Southeast, Northeast, Central Massachusetts, and Western Massachusetts.

To get information about mental health services or the names of key DMH managers serving your city or town:

1) Locate the city or town of your residence in the alphabetical listing at the very back of the Directory; the Area is identified in parentheses after the city or town.

2) Locate the appropriate Area office from the Table of Contents at the front of the Directory.

3) Under the Area office, find your city or town under “Local Service Sites” and contact the “Person in Charge”. The "Person in Charge" will be able to provide you with information or direct you to the appropriate resource.

4) The names of key managers in the Department’s Central Office are also listed in this Directory.
INDIVIDUALS WHO ARE DEAF, HARD OF HEARING, OR SPEECH DISABLED

Individuals who are deaf, hard of hearing, or speech disabled may access any of the Department of Mental Health’s offices via the Massachusetts Relay Service (MassRelay). MassRelay is open 24 hours a day, 7 days a week, 365 days a year, enabling hearing people or people who do not use a text telephone (TTY) to communicate over regular telephone lines with people who are deaf, hard of hearing, or speech disabled.

A Relay Operator (OPR) will complete your call, dialing the party you wish to contact and then stay on the line to relay messages electronically via a TTY or verbally to people who can hear. Relay Operators provide exact transcriptions of what they hear and speak what is typed to them, unless the caller directs them to do otherwise. All relay calls are confidential.

MassRelay Numbers

<table>
<thead>
<tr>
<th>Universal Access</th>
<th>711</th>
</tr>
</thead>
<tbody>
<tr>
<td>TTY</td>
<td>1-800-439-2370</td>
</tr>
<tr>
<td>Voice/Speech to Speech Relay (STS)</td>
<td>1-800-439-0183</td>
</tr>
</tbody>
</table>

To Place a Call Using MassRelay

1. Dial 711 in Massachusetts or 1-800-439-0183 from anywhere. TTY users should dial 1-800-439-2370.
2. A Relay Operator will answer the call. Inform the Relay Operator either verbally or via the TTY of the number of the person you are calling and the connection will be made.
3. The Relay Operator will type the spoken words to the hearing impaired person’s TTY and read/voice the typed words from the TTY back to the non hearing impaired person.
4. The non hearing impaired person should speak slowly and directly to the hearing impaired person, not to the Relay Operator.
5. The non hearing impaired person should say “Go Ahead” each time they finish their part of the conversation so the hearing impaired person can respond.
How to use Video Relay Service

Video Relay Services- VRS allows deaf and hard of hearing individuals to have telephone conversations with hearing people. Video relay calls are placed with real-time video connection through videophone connected to a TV monitor. Using a videophone, an interpreter relays the conversation between the two parties. The deaf user sees an ASL interpreter on the monitor and signs to the interpreter, who then calls the hearing user via a standard phone line and relays the conversation between them.

| Video Relay Service | North County Site Office  
|                     | Video Phone: (978) 627-4468 |
|                     | Springfield Site Office  
|                     | Video Phone: (413) 301-0914 |
|                     | Metro North Site Office  
|                     | Video Phone: (339) 219-6119 |
|                     | Westborough Site Office  
|                     | Video Phone: (508) 948-0605 |
|                     | Lindemann/Cambridge/Somerville Site Office  
|                     | Video Phone: (857) 366 4215 |
Department of Mental Health
Central Office
25 Staniford Street
Boston, MA  02114

Direct Dial: (617) 626-8000
Operator: (617) 626-8000
www.mass.gov/dmh

Joan Mikula, Commissioner  (617) 626-8123
Vacant, Assistant to the Commissioner/Office Manager (617) 626-8123

Crystal Collier, Chief of Staff (617) 626-8031
Glenda Hazard, Director of Communications (617) 626-8150
Daniela Trammell, Director of Community Engagement (617) 626-8124
Stephen Cidlevich, Director of Constituent Affairs (617) 626-8140
Katherine Gallant, Director of Investigations (617) 626-8108
Robert Walker, Office of Recovery and Empowerment (617) 626-8275
Startese Sims, Director of Human Rights (617) 626-8218
Jay Tallman, Director of Policy (617) 626-8179
Joy Connell, Director of Race, Equity & Inclusion / Diversity (617) 626-8133

Lester Blumberg, General Counsel, Legal Office (617) 626-8233
John DiPietrantonio, Deputy General Counsel (617) 626-8267
Debra Leggett, Deputy General Counsel, Director of Privacy and Data Access “Send emails to DMHPrivacyOfficer@MassMail.State.MA.US” (617) 626-8160
Jane Trott, Information Security Officer (617) 626-8186

Emily Sherwood, Deputy Commissioner for Child, Youth, and Family Services (617) 626-8086
Kelly English, Director of Children’s Behavioral Health Knowledge Center (617) 626-8654
Janice LeBel, Director of Systems Transformation (617) 626-8085
Vacant, Director of Planning and Policy Development (617) 626-
Carol Murphy, Director of Caring Together (617) 626-8698
Kathy Sanders, M.D., Deputy Commissioner for Clinical and Professional Services  (617) 626-8059

Janet Ross, Assistant Commissioner for Clinical and Professional Services/Director of Licensing (617) 626-8279

Teresa Anderson, Assistant Commissioner for Quality, Utilization and Analysis (617) 626-8308

David Tringali, Director of Quality Management (617) 626-8247

Kenneth Mitchell, M.D., Medical Director for Clinical Standards for the DMH Inpatient System (617) 626-9790

Stephen Barnard, Deputy Commissioner for Management and Budget (617) 626-8305

Darin Martin, Director of Finance (617) 626-8038

Helaina Boyd, Human Resources Liaison (617) 626-8306

Brooke Doyle, Deputy Commissioner for Mental Health Services (617) 626-8097

Beth Lucas, Assistant Commissioner of Mental Health Services (617) 626-8084

Nancy Connolly, Assistant Commissioner for Forensic Services (617) 626-8288

Matthew Broderick, Manager of Forensic Operations and Policy (617) 626-8122

Anthony Riccitelli, Director of Inpatient & Forensic Program Standardization and Compliance (508) 977-3242

Women’s Recovery from Addictions Program (WRAP)

Rasim Arikan, M.D, Program Medical Director  508 977-3047
Teri St. Pierre, Program Director  508 977-3470

Information & Referral Specialist  1-800-221-0053*

*Active during business hours only, Monday through Friday, 8:45 a.m. to 5:00 p.m.
Metro Boston Area
Sara Fuentes, Area Director
Emilio Zirpolo, Director of Field Operations
David Hoffman, M.D, Area Medical Director
Cynthia St. Pierre, Director of Community Services
Charlene Zuffante, Director of Child, Youth, and Family Services
Stephen DeLisi, Area Forensic Director

85 East Newton Street
Boston, MA 02118
Phone (617) 626-9200
Fax (617) 626-9216
TTY (617) 626-9257

DMH Operated Facilities in Area

**Massachusetts Mental Health Center**
75 Fenwood Road
Boston, MA 02115
Telephone # (617) 626-9300
Fax (617) 626-9591
TTY (617) 626-9576
Person in Charge Rachel Steiner
Center Director

**Metro Boston Mental Health Units at**
**Lemuel Shattuck Hospital**
170 Morton Street
Jamaica Plain, MA 02130
Telephone # (617) 971-3488
Fax (617) 522-7888
TTY (617) 971-3840
Person in Charge Mary Louise White
Acting Chief Operating Officer

**Metro Boston Mental Health Units at**
**Dr. Solomon Carter Fuller Mental Health Center**
85 East Newton Street
Boston, MA 02118
Telephone # (617) 626-8700
Fax (617) 626-8929
Person in Charge Jim Cooney
Acting Chief Operating Officer

**Local Service Sites**

**Fuller/Bay Cove Site Office**
Dr. Solomon Carter Fuller Mental Health Center
85 East Newton Street
Boston, MA 02118
Telephone # (617) 626-8944
Fax (617) 626-8884
TTY (617) 305-9913
Person in Charge Terry Harrison
Site Director

**Lindemann/Cambridge/Somerville Site Office**
25 Staniford Street
Boston, MA 02114
Telephone # (617) 626-8500
Fax (617) 626-8515
Person in Charge Michele Anzaldi
Site Director

**Massachusetts Mental Health Center Site Office**
75 Fenwood Road
Boston, MA 02115
Telephone # (617) 626-9300
Fax (617) 626-9591
TTY (617) 626-9576
Person in Charge Rachel Steiner
Site Director

The following municipalities are covered by the Metro Boston Area:

- Allston
- Cambridge
- East Boston
- Revere
- South Boston
- Boston
- Charlestown
- Hyde Park
- Roslindale
- West Roxbury
- Brighton
- Chelsea
- Jamaica Plain
- Roxbury
- Winthrop
- Brookline
- Dorchester
- Mattapan
- Somerville
Southeast Area
Howard Baker-Smith, Area Director
Eric Pilsmaker, Director of Field Operations
Theo Manschreck, M.D., Area Medical Director
Susan Plasse, Director of Community Services
Julia Meehan, Director of Child, Youth, and Family Services
Mary O’Regan, Ph.D., Area Forensic Director

165 Quincy Street
Brockton, MA 02302
Phone (508) 897-2000
Fax (508) 897-2024
TTY (508) 897-2102

DMH Operated Facilities in Area

Brockton Multi-Service Center
165 Quincy Street
Brockton, MA. 02302

Telephone #
(508) 897-2000
Fax (508) 897-2075
TTY (617) 626-9576

Person in Charge
Mona MacKinnon
Center Director

Corrigan Mental Health Center
49 Hillside Street
Fall River, MA 02720

Telephone #
(508) 235-7200
Fax (508) 235-7346
TTY (508) 678-2460

Person in Charge
Francis “Frank” O’Reilly
Center Director

Pocasset Mental Health Center
830 County Road
Pocasset, MA 02559

Telephone #
(508) 564-9600
Fax (508) 564-9700
TTY (508) 564-9677

Person in Charge
Naomi Tavares-Silva
Center Director

Taunton State Hospital
60 Hodges Avenue or
PO Box 4007
Taunton, MA 02780

Telephone #
(508) 977-3000
Fax (508) 977-3751
TTY (508) 977-3794

Person in Charge
James Gedra
Chief Operating Officer

Local Service Sites

Brockton Site Office
Brockton Multi-Service Center
165 Quincy Street
Brockton, MA 02302

Abington, Avon, Bridgewater, Brockton,
East Bridgewater, Easton, Holbrook, Rockland,
Stoughton, West Bridgewater, Whitman

Telephone #
(508) 897-2000
Fax (508) 897-2075
TTY (508) 897-2102 (Crisis Unit)

Person in Charge
Mona MacKinnon
Site Director

Cape Cod & The Islands Site Office
181 North Street
Hyannis, MA 02601

Aquinnah, Barnstable, Bourne, Brewster,
Chatham, Chilmark, Cotuit, Dennis, Eastham,
Edgartown, Falmouth, Gay Head, Harwich, Hyannis,
 Mashpee, Nantucket, Oak Bluffs, Orleans,
Osterville, Provincetown, Sandwich, Tisbury,
Truro, Vineyard Haven, Wellfleet, West
Tisbury, Woods Hole, Yarmouth

Telephone #
(508) 957-0900
Fax (508) 957-0965
TTY (508) 771-3907

Person in Charge
Naomi Tavares-Silva
Site Director
### Local Service Sites – Continued

**Fall River Site Office**  
Corrigan Mental Health Center  
49 Hillside Street  
Fall River, MA 0272  
*Fall River, Freetown, Somerset, Swansea, Westport*

<table>
<thead>
<tr>
<th>Site</th>
<th>Telephone #</th>
<th>Person in Charge</th>
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</thead>
<tbody>
<tr>
<td>Fall River</td>
<td>(508) 235-7200 Fax (508) 235-7346 TTY (508) 678-2460</td>
<td>Francis “Frank” O’Reilly Site Director</td>
</tr>
</tbody>
</table>

**New Bedford Site Office**  
888 Purchase Street  
New Bedford, MA 02740  
Acushnet, Dartmouth, Fairhaven, Gosnold, Marion, Mattapoisett, New Bedford, Onset, Rochester, Wareham

<table>
<thead>
<tr>
<th>Site</th>
<th>Telephone #</th>
<th>Person in Charge</th>
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<tbody>
<tr>
<td>New Bedford</td>
<td>(508) 996-7900 Fax (508) 999-1331 TTY (508) 994-2338</td>
<td>Lynne Olsen-Vieira Site Director</td>
</tr>
</tbody>
</table>

**Plymouth Site Office**  
38 Industrial Park Road  
Plymouth, MA 02360  
Carver, Duxbury, Halifax, Hanover, Hanson, Kingston, Marshfield, Pembroke, Plymouth, Plympton

<table>
<thead>
<tr>
<th>Site</th>
<th>Telephone #</th>
<th>Person in Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Plymouth</td>
<td>(508) 732-3000 Fax (508) 746-3224 TTY (508) 746-0847</td>
<td>Oluwafunmilayo (Funmi) Aguocha Site Director</td>
</tr>
</tbody>
</table>

**Quincy Site Office**  
Quincy Mental Health Center  
460 Quincy Avenue  
Quincy, MA 02169  
Braintree, Cohasset, Hingham, Hull, Milton, Norwell, Quincy, Randolph, Scituate, Weymouth

<table>
<thead>
<tr>
<th>Site</th>
<th>Telephone #</th>
<th>Person in Charge</th>
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</thead>
<tbody>
<tr>
<td>Quincy</td>
<td>(617) 984-1000 Fax (617) 984-1040 TTY (617) 984-1041</td>
<td>Laura Ruscio Site Director</td>
</tr>
</tbody>
</table>

**Taunton/Attleboro Site Office**  
60 Hodges Avenue or P.O. Box 4007  
Taunton, MA 02780  
Attleboro, Berkley, Dighton, Lakeville, Mansfield, Middleboro, North Attleboro, Norton, Raynham, Rehoboth, Seekonk, Taunton

<table>
<thead>
<tr>
<th>Site</th>
<th>Telephone #</th>
<th>Person in Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Taunton</td>
<td>(508) 977-3150 Fax (508) 977-3752 TTY (508) 977-3696</td>
<td>Daniel Fisher Site Director</td>
</tr>
</tbody>
</table>

### The following municipalities are covered by the Southeast Area:

- Abington
- Cohasset
- Gosnold
- Mattapoisett
- Pocasset
- Tisbury
- Acushnet
- Cotuit
- Halifax
- Middleborough
- provincetown
- Truro
- Aquinnah
- Dartmouth
- Hanover
- Milton
- Quincy
- Vineyard Haven
- Attleboro
- Dennis
- Hanson
- Nantucket
- Randolph
- Wareham
- Avon
- Dighton
- Harwich
- New Bedford
- Raynham
- Wellfleet
- Barnstable
- Duxbury
- Hingham
- North Attleboro
- Rehoboth
- West Bridgewater
- Berkley
- East Bridgewater
- Holbrook
- Norton
- Rochester
- Westport
- Bourne
- Eastham
- Hull
- Norwell
- Rockland
- West Tisbury
- Braintree
- Easton
- Hyannis
- Oak Bluffs
- Sandwich
- Weymouth
- Brewster
- Edgartown
- Kingston
- Onset
- Scituate
- Whiteman
- Bridgewater
- Fairhaven
- Lakeville
- Orleans
- Seekonk
- Woods Hole
- Brockton
- Fall River
- Mansfield
- Osterville
- Somerset
- Yarmouth
- Carver
- Falmouth
- Marion
- Pembroke
- Stoughton
- Chatham
- Freetown
- Marshfield
- Plymouth
- Swansea
- Chilmark
- Gay Head
- Mashpee
- Plympton
- Taunton
Northeast Area
Susan C. Wing, Area Director
Michael Curtis, Director of Field Operations
Daniel Breslin, M.D., Area Medical Director
Linda Simons, Director of Community Services
Laurie Gobeil, Director of Child, Youth, and Family Services
Karin Orr, Area Forensic Director

P.O. Box 387
365 East Street
Tewksbury, MA 01876-0387
Phone (978) 863-5000
Fax (978) 863-5091
TTY (978) 640-1193

DMH Operated Facilities in Area

Hathorne Units
Tewksbury Hospital
365 East Street
Tewksbury, MA 01876
Telephone # (978) 851-7321 ext. 2859
Fax (978) 851-1029
Person in Charge Marilyn Feitelberg, Chief Operating Officer

Local Service Sites

Acton Site Office
35 Nagog Park, 2nd Floor
Acton, MA 01720
Acton, Arlington, Bedford, Belmont, Boxborough, Burlington, Carlisle, Concord, Lexington, Lincoln, Littleton, Maynard, Stow, Waltham, Watertown, Wilmington, Winchester, Woburn
Telephone # (978) 206-2100
Fax (978) 206-2127
TTY (978) 206-2126
Person in Charge Lynne Musto, Site Director

Essex North Site Office
280 Merrimack Street, 3rd Floor
Lawrence, MA 01843
Amesbury, Andover, Boxford, Bradford, Byfield, Georgetown, Groveland, Haverhill, Lawrence, Merrimac, Methuen, Newbury, Newburyport, North Andover, Rowley, Salisbury, West Newbury
Telephone # (978) 738-4500
Fax (978) 738-4559
TTY (978) 738-4558
Person in Charge Steven Noroian, Site Director

Lowell Site Office
Solomon Mental Health Center
391 Varnum Avenue
Lowell, MA 01851
Billerica, Chelmsford, Dracut, Dunstable, Lowell, Tewksbury, Tyngsboro, Westford
Telephone # (978) 322-5000
Fax (978) 322-5077
TTY (978) 458-6142
Person in Charge Eva Toscano, Site Director

Lynn Site Office
330 Lynnway, Suite 201
Lynn, MA 01902
Lynn, Lynnfield, Nahant, Saugus, Swampscott
Telephone # (781) 477-2070
Fax (781) 477-2071
TTY (781) 477-2075
Person in Charge Dolores Ouimette, Site Director
**Local Service Sites – Continued**

**Metro North Site Office**
200 Harvard Mill Square
Suite 410
Wakefield, MA 01880

Everett, Malden, Medford, Melrose, North Reading, Reading, Stoneham, Wakefield

**Telephone #**  
(781) 224-7900  
Fax (781) 224-7937  
TTY (781) 224-7935

**Person in Charge**  
Edward Henrichs  
Site Director

**North Shore Site Office**
45 Congress Street, Suite 4120
Salem, MA 01970

Beverly, Danvers, Essex, Gloucester, Hamilton, Hathorne, Ipswich, Manchester, Marblehead, Middleton, Peabody, Rockport, Salem, Topsfield, Wenham

**Telephone #**  
(978) 741-7300  
Fax (978) 741-7340  
TTY (978) 741-7360

**Person in Charge**  
Sean McKinnon  
Site Director

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**The following municipalities are covered by the Northeast Area:**

<table>
<thead>
<tr>
<th>Acton</th>
<th>Dracut</th>
<th>Manchester</th>
<th>Salem</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amesbury</td>
<td>Dunstable</td>
<td>Marblehead</td>
<td>Salisbury</td>
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<tr>
<td>Andover</td>
<td>Essex</td>
<td>Maynard</td>
<td>Saugus</td>
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<tr>
<td>Arlington</td>
<td>Everett</td>
<td>Medford</td>
<td>Stoneham</td>
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<tr>
<td>Bedford</td>
<td>Georgetown</td>
<td>Melrose</td>
<td>Stow</td>
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<tr>
<td>Belmont</td>
<td>Gloucester</td>
<td>Merrimac</td>
<td>Swampscott</td>
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<tr>
<td>Beverly</td>
<td>Hamilton</td>
<td>Methuen</td>
<td>Tewksbury</td>
</tr>
<tr>
<td>Billerica</td>
<td>Haverhill</td>
<td>Middleton</td>
<td>Topsfield</td>
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<tr>
<td>Boxborough</td>
<td>Ipswich</td>
<td>Nahant</td>
<td>Tyngsborough</td>
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<tr>
<td>Boxford</td>
<td>Lawrence</td>
<td>North Andover</td>
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<tr>
<td>Bradford</td>
<td>Lexington</td>
<td>North Reading</td>
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<td>Burlington</td>
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<td>Newbury</td>
<td>Watertown</td>
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<tr>
<td>Byfield</td>
<td>Littleton</td>
<td>Newburyport</td>
<td>Wenham</td>
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<tr>
<td>Carlisle</td>
<td>Lowell</td>
<td>Peabody</td>
<td>Westford</td>
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<tr>
<td>Chelmsford</td>
<td>Lynn</td>
<td>Reading</td>
<td>West Newbury</td>
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<td>Concord</td>
<td>Lynnfield</td>
<td>Rockport</td>
<td>Wilmington</td>
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<td>Danvers</td>
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<td>Woburn</td>
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Central Massachusetts Area
Susan Sciaraffa, Area Director
Michael Farrah, Director of Field Operations
Tina Render, MD, Area Medical Director
Vacant, Director of Community Services
Carly Sebastian, Director of Child, Youth, and Family Services
Kathleen Cahill Area Forensic Director

Farmhouse
361 Plantation Street
1st Floor
Worcester, MA 01605
Phone (774) 420-3140
Fax (774) 420-3165
IP TTY (774) 420-3155

DMH Operated Facilities in Area
Worcester Recovery Center and Hospital
309 Belmont Street
Worcester, MA 01604
Telephone #
(508) 368-4000
Fax (508) 363-1515
TTY (508) 752-0127

Person in Charge
Jacqueline Ducharme
Chief Executive Officer
Kathy Wenzel
Chief Operating Officer

Local Service Sites
North County Site Office
49 Nursery Lane
Fitchburg, MA 01420
Telephone #
(978) 353-4400
Fax (978) 348-1275
TTY (978) 343-2637

Person in Charge
Beth Cafarella
Site Director

South County Site Office
40 Institute Road, Oaks "B" Bldg.
North Grafton, MA 01536
Bellingham, Blackstone, Brimfield, Brookfield, Charlton, Douglas, Dudley, East Brookfield, Franklin, Grafton, Holland, Hopedale, Medway, Mendon, Milford, Millbury, Millville, Northbridge, North Brookfield, North Grafton, Oxford, Southbridge, Spencer, Sturbridge, Sutton, Upton, Uxbridge, Wales, Warren, Webster, West Brookfield, Whitinsville
Telephone #
(508) 887-1100
Fax (508) 887-1166
TTY (508) 887-8932

Person in Charge
Patricia Surette
Site Director

Worcester County Site Office
361 Plantation Street, - 2nd Floor
Worcester, MA 01605
Auburn, Boylston, Holden, Leicester, Paxton, Shrewsbury, West Boylston, Worcester
Telephone #
(774) 420-3100
Fax (774) 420-3111
TTY (774) 420-3110

Person in Charge
Pamela Druzbicki
Site Director
Local Service Sites – Continued
Canton Site Office
Massachusetts Hospital School
Donovan Building – 2nd Floor
5 Randolph Street
Canton, MA 02021

Canton, Dedham, Foxboro, Medfield, Millis,
Needham, Newton, Norfolk, Norwood, Plainville,
Sharon, Walpole, Wellesley, Weston, Westwood,
Wrentham

Westborough Site Office
Hadley Building
167 Lyman Street
Westborough, MA 01581

Ashland, Dover, Framingham, Holliston,
Hopkinton, Hudson, Marlborough, Natick,
Northborough, Sherborn, Southborough, Sudbury,
Wayland, Westborough

Telephone #
(781) 401-9700
Fax (781) 401-9721
TTY (781) 401-9701

Person in Charge
Emily Colonna
Site Director

Telephone #
(508) 616-2801
Fax (508) 616-2864
TTY (508) 616-2820

Person in Charge
Ellen Alfaro
Site Director

The following municipalities are covered by the Central Mass Area:

Ashburnham Gardner Natick Sturbridge
Ashby Gilbertville Needham Sudbury
Ashland Grafton New Braintree Sutton
Auburn Groton Newton Templeton
Ayer Harvard Norfolk Townsend
Barre Hardwick Northbridge Upton
Bellingham Holden North Brookfield Uxbridge
Berlin Holliston North Grafton Wales
Blackstone Holland Norwood Walpole
Bolton Hopedale Oakham Warren
Boylston Hopkinton Oxford Webster
Brimfield Hubbardston Paxton Wellesley
Canton Hudson Pepperell West Boylston
Brookfield Lancaster Plainville West Brookfield
Charlton Leicester Princeton Westborough
Clinton Leominster Rutland Westminster
Dedham Lunenburg Sharon Weston
Douglas Marlborough Sherborn Westwood
Dover Medfield Shirley Whitinsville
Dudley Medway Shrewsbury Winchendon
East Brookfield Mendon Southbridge Worcester
Fitchburg Milford Southborough Wrentham
Foxboro Millbury Southbridge
Framingham Millis Spencer
Franklin Millville Sterling
Western Massachusetts Area
Julie Schwager, Area Director
Michael Farrah, Director of Field Operations
Andrea Stone, M.D., Area Medical Director
Thomas Moriarty, Director of Community Services
Sean Barry, Director of Child, Youth, and Family Services
John Barber, Area Forensic Director

1 Prince Street
Northampton, MA 01060
Phone (413) 587-6200
Fax (413) 587-6203
TTY (413) 586-6592

Local Service Sites
Berkshire Site Office
333 East Street
Pittsfield, MA 01201

Telephone #
(413) 395-2000
Fax (413) 395-2018
TTY (413) 443-8294

Person in Charge
Chris Haley
Site Director

Franklin/North Quabbin Site Office
13 Prospect Street
Greenfield, MA 01301
Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Leyden, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston, Shelburne, Shutesbury, Sunderland, Turners Falls, Warwick, Wendell, Whately

Telephone #
(413) 772-5600
Fax (413) 772-5638
TTY (413) 772-3076

Person in Charge
Tom Moriarty – Interim Site Director

Hampshire Site Office
1 Prince Street
Northampton, MA 01060
Amherst, Chesterfield, Cummington, Easthampton, Goshen, Hadley, Hatfield, Middlefield, Northampton, Pelham, Plainfield, Westhampton, Williamsburg, Worthington

Telephone #
(413) 587-6200
Fax (413) 587-5333
TTY (413) 586-6592

Person in Charge
Anne Marie Martineau Site Director

Holyoke/Chicopee Site Office
140 High Street, Suite 525
Springfield, MA 01105
Belchertown, Bondville, Chicopee, Granby, Holyoke, Ludlow, Monson, Palmer, South Hadley, Southampton, Thorndike, Three Rivers, Ware

Telephone #
(413) 452-2300
Fax (413) 452-2372
TTY (413) 747-7240

Person in Charge
Tracy Harris Site Director
Local Service Sites – Continued
Springfield Site Office
140 High Street, Suite 525
Springfield, MA 01105
East Longmeadow, Hampden, Longmeadow, Springfield, Wilbraham

Westfield Site Office
1 Prince Street
Northampton, MA 01060
Agawam, Blandford, Chester, Granville, Huntington, Montgomery, Russell, Southwick, Tolland, Westfield, West Springfield

The following municipalities are covered by the Western Mass Area:

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