

**Commonwealth of Massachusetts
Executive Office of Health and Human Services**

***Department of Mental Health
Resource Directory***



February 2020

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If you have any changes to this guide please let Avis Somerville in the Commissioner’s Office know by email at avis.somerville@massmail.state.ma.us or by phone at (617) 626-8130.

Commonwealth of Massachusetts Department of Mental Health

VISION AND MISSION STATEMENT

VISION

Mental Health is an essential part of health care. The Massachusetts Department of Mental Health, as the State Mental Health Authority, promotes mental health through early intervention, treatment, education, policy and regulation so that all residents of the Commonwealth may live full and productive lives.

MISSION STATEMENT

The Department of Mental Health, as the State Mental Health Authority, assures and provides access to services and supports to meet the mental health needs of individuals of all ages, enabling them to live, work and participate in their communities. The Department establishes standards to ensure effective and culturally competent care to promote recovery. The Department sets policy, promotes self-determination, protects human rights and supports mental health training and research. This critical mission is accomplished by working in partnership with other state agencies, individuals, families, providers and communities.

AUTHORITY

Massachusetts General Law: Chapters 19, 123

Regulations: 104 CMR

Departmental policies issued from time to time by Commissioner

Mental Illness and Recovery

Serious, long-term mental illness describes disorders that cause severe disturbances in thinking, feeling and relating that result in a substantially diminished capacity for coping with the ordinary demands of life. Mental illness may affect anyone, regardless of age, sex, gender, race, income, religion or education. One in every five Americans experiences an episode of mental illness at least once in a lifetime or experiences numerous or persistent episodes.

We know that recovery from mental illness is possible. The Department of Mental Health (DMH) supports recovery in many ways, most importantly through its Community First Initiative. "Recovery Through Partnership" is the guiding principle that supports Community First for adults, children, adolescents and families with serious mental illness and serious emotional disturbance. We champion people's right to live as independently as possible in the community, and it is DMH's responsibility to support recovery and success of individuals with the lived experience of serious mental illness.

Community First Goals:

- Sustain a person and family centered agency that is culturally competent and eliminates disparities.
- Use evidence based and emerging practices and data-driven decision making while achieving operational efficiencies.
- Engage in meaningful consumer and family involvement and peer support in all aspects of the Department of Mental Health.
- Rely on services that are flexible, trauma-informed, and that value respect and dignity.

Community First focuses on the individual and that for every individual there are as many paths to recovery. DMH consumers include those with serious mental illnesses. These include schizophrenia, depression and manic depression. Current research indicates that many severe mental illnesses are biological diseases that interfere with normal brain function. Genetic factors, family history, psychological or social factors, chronic medical illness, substance use and severe traumatic life crises can create a predisposition to mental illness. Mental illness is not the result of a lack of "willpower" or weak character. Mental illness can occur at any age, even when a child is very young or in elderly people.

Researchers continue to pursue the study of how biochemical, psychological, genetic and environmental factors interact and contribute to the onset of mental illness and severe emotional disturbance.

The majority of psychiatric disorders can be effectively treated. Treatment, which often combines medications with therapeutic and social rehabilitation interventions, can effectively alleviate the symptoms of mental illness and stabilize children and adolescents diagnosed with severe emotional disturbance.

Community support services are a critical component of recovery. Living independently, building social relationships, getting an education and holding a job are goals for most people with mental illness while others may need supports for longer periods to achieve and maintain independence.

HOW TO USE THIS DIRECTORY

The Department of Mental Health (DMH) has a Central (administrative) Office, located in Boston, with five Area Offices located throughout the state. In addition, there are local service delivery sites within each Area. The DMH Areas are: Metro Boston, Southeast, Northeast, Central Massachusetts, and Western Massachusetts.

To get information about mental health services or the names of key DMH managers serving your city or town:

- 1) Locate the city or town of your residence in the alphabetical listing at the very back of the Directory; the Area is identified in parentheses after the city or town.
- 2) Locate the appropriate Area office from the Table of Contents at the front of the Directory.
- 3) Under the Area office, find your city or town under "Local Service Sites" and contact the "Person in Charge". The "Person in Charge" will be able to provide you with information or direct you to the appropriate resource.
- 4) The names of key managers in the Department's Central Office are also listed in this Directory.

INDIVIDUALS WHO ARE DEAF, HARD OF HEARING, OR SPEECH DISABLED

Individuals who are deaf, hard of hearing, or speech disabled may access any of the Department of Mental Health's offices via the Massachusetts Relay Service (MassRelay). MassRelay is open 24 hours a day, 7 days a week, 365 days a year, enabling hearing people or people who do not use a text telephone (TTY) to communicate over regular telephone lines with people who are deaf, hard of hearing, or speech disabled.

A Relay Operator (OPR) will complete your call, dialing the party you wish to contact and then stay on the line to relay messages electronically via a TTY or verbally to people who can hear.

Relay Operators provide exact transcriptions of what they hear and speak what is typed to them, unless the caller directs them to do otherwise. All relay calls are confidential.

MassRelay Numbers

Universal Access	711
TTY	1-800-439-2370
Voice/Speech to Speech Relay (STS)	1-800-439-0183

To Place a Call Using MassRelay

1. Dial **711** in Massachusetts or **1-800-439-0183** from anywhere. TTY users should dial **1-800-439-2370**.
2. A Relay Operator will answer the call. Inform the Relay Operator either verbally or via the TTY of the number of the person you are calling and the connection will be made.
3. The Relay Operator will type the spoken words to the hearing impaired person's TTY and read/voice the typed words from the TTY back to the non hearing impaired person.
4. The non hearing impaired person should speak slowly and directly to the hearing impaired person, not to the Relay Operator.
5. The non hearing impaired person should say "Go Ahead" each time they finish their part of the conversation so the hearing impaired person can respond.

INDIVIDUALS WHO ARE DEAF, HARD OF HEARING, OR SPEECH DISABLED

How to use Video Relay Service

Video Relay Services- VRS allows deaf and hard of hearing individuals to have telephone conversations with hearing people. Video relay calls are placed with real-time video connection through videophone connected to a TV monitor. Using a videophone, an interpreter relays the conversation between the two parties. The deaf user sees an ASL interpreter on the monitor and signs to the interpreter, who then calls the hearing user via a standard phone line and relays the conversation between them.

Video Relay Service Numbers

Video Relay Service	<p>North County Site Office Video Phone: (978) 627-4468</p> <p>Springfield Site Office Video Phone: (413) 301-0914</p> <p>Metro North Site Office Video Phone: (339) 219-6119</p> <p>Westborough Site Office Video Phone: (508) 948-0605</p> <p>Lindemann/Cambridge/Somerville Site Office Video Phone: (857) 366 4215</p>
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**Department of Mental Health
Central Office
25 Staniford Street
Boston, MA 02114**

Direct Dial: (617) 626-8000

Operator: (617) 626-8000

www.mass.gov/dmh

Joan Mikula, Commissioner	(617) 626-8123
Vacant, Assistant to the Commissioner/Office Manager	(617) 626-8123
Crystal Collier, Chief of Staff	(617) 626-8031
Glenda Hazard, Director of Communications	(617) 626-8150
Daniela Trammell, Director of Community Engagement	(617) 626-8124
Stephen Cidlevich, Director of Constituent Affairs	(617) 626-8140
Katherine Gallant, Director of Investigations	(617) 626-8108
Robert Walker, Office of Recovery and Empowerment	(617) 626-8275
Startese Sims, Director of Human Rights	(617) 626-8218
Jay Tallman, Director of Policy	(617) 626-8179
Joy Connell, Director of Race, Equity & Inclusion / Diversity	(617) 626-8133
Lester Blumberg, General Counsel, Legal Office	(617) 626-8233
John DiPietrantonio, Deputy General Counsel	(617) 626-8267
Debra Leggett, Deputy General Counsel, Director of Privacy and Data Access "Send emails to DMHPrivacyOfficer@MassMail.State.MA.US "	(617) 626-8160
Jane Trott, Information Security Officer	(617) 626-8186
Emily Sherwood, Deputy Commissioner for Child, Youth, and Family Services	(617) 626-8086
Kelly English, Director of Children's Behavioral Health Knowledge Center	(617) 626-8654
Janice LeBel, Director of Systems Transformation	(617) 626-8085
Vacant, Director of Planning and Policy Development	(617) 626-
Carol Murphy, Director of Caring Together	(617) 626-8698

Department of Mental Health – Central Office continued

Kathy Sanders, M.D., Deputy Commissioner for Clinical and Professional Services (617) 626-8059

Janet Ross, Assistant Commissioner for Clinical and Professional Services/Director of Licensing (617) 626-8279

Teresa Anderson, Assistant Commissioner for Quality, Utilization and Analysis (617) 626-8308

David Tringali, Director of Quality Management (617) 626-8247

Kenneth Mitchell, M.D., Medical Director for Clinical Standards for the DMH Inpatient System (617) 626-9790

Stephen Barnard, Deputy Commissioner for Management and Budget (617) 626-8305

Darin Martin, Director of Finance (617) 626-8038

Helaina Boyd, Human Resources Liaison (617) 626-8306

Brooke Doyle, Deputy Commissioner for Mental Health Services (617) 626-8097

Beth Lucas, Assistant Commissioner of Mental Health Services (617) 626-8084

Nancy Connolly, Assistant Commissioner for Forensic Services (617) 626-8288

Matthew Broderick, Manager of Forensic Operations and Policy (617) 626-8122

Anthony Riccitelli, Director of Inpatient & Forensic Program Standardization and Compliance (508) 977-3242

Women's Recovery from Addictions Program (WRAP)

Rasim Arikan, M.D, Program Medical Director 508 977-3047

Teri St. Pierre, Program Director 508 977-3470

Information & Referral Specialist

1-800-221-0053*

*Active during business hours only, Monday through Friday, 8:45 a.m. to 5:00 p.m.

Metro Boston Area

Sara Fuentes, Area Director

Emilio Zirpolo, Director of Field Operations

David Hoffman, M.D, Area Medical Director

Cynthia St. Pierre, Director of Community Services

Charlene Zuffante, Director of Child, Youth, and Family Services

Stephen DeLisi, Area Forensic Director

85 East Newton Street
Boston, MA 02118
Phone (617) 626-9200
Fax (617) 626-9216
TTY (617) 626-9257

DMH Operated Facilities in Area

Massachusetts Mental Health Center

75 Fenwood Road
Boston, MA 02115

Telephone #

(617) 626-9300
Fax (617) 626-9591
TTY (617) 626-9576

Person in Charge

Rachel Steiner
Center Director

Metro Boston Mental Health Units at

Lemuel Shattuck Hospital

170 Morton Street
Jamaica Plain, MA 02130

Telephone #

(617) 971-3488
Fax (617) 522-7888
TTY (617) 971-3840

Person in Charge

Mary Louise White
Acting Chief Operating Officer

Metro Boston Mental Health Units at

Dr. Solomon Carter Fuller Mental Health Center

85 East Newton Street
Boston, MA 02118

Telephone #

(617) 626-8700
Fax (617) 626-8929

Person in Charge

Jim Cooney
Acting Chief Operating Officer

Local Service Sites

Fuller/Bay Cove Site Office

Dr. Solomon Carter Fuller Mental Health Center

85 East Newton Street
Boston, MA 02118

*Chinatown, Dorchester, South Boston, Roxbury,
South End, Mattapan*

Telephone #

(617) 626-8944
Fax (617) 626-8884
TTY (617) 305-9913

Person in Charge

Terry Harrison
Site Director

Lindemann/Cambridge/Somerville Site Office

25 Staniford Street
Boston, MA 02114

*Cambridge, Charlestown, Chelsea, Downtown Boston
including Beacon Hill, East Boston,
North End, Revere, Somerville, Winthrop*

Telephone #

(617) 626-8500
Fax (617) 626-8515

Person in Charge

Michele Anzaldi
Site Director

Massachusetts Mental Health Center Site Office

75 Fenwood Road
Boston, MA 02115

*Allston, BackBay, Brighton, Brookline, Fenway,
Hyde Park, Jamaica Plain, Roslindale, Roxbury,
West Roxbury*

Telephone #

(617) 626-9300
Fax (617) 626-9591
TTY (617) 626-9576

Person in Charge

Rachel Steiner
Site Director

The following municipalities are covered by the Metro Boston Area:

Allston	Cambridge	East Boston	Revere	South Boston
Boston	Charlestown	Hyde Park	Roslindale	West Roxbury
Brighton	Chelsea	Jamaica Plain	Roxbury	Winthrop
Brookline	Dorchester	Mattapan	Somerville	

Southeast Area

Howard Baker-Smith, Area Director

Eric Pilsmaker, Director of Field Operations

Theo Manschreck, M.D., Area Medical Director

Susan Plasse, Director of Community Services

Julia Meehan, Director of Child, Youth, and Family Services

Mary O'Regan, Ph.D., Area Forensic Director

165 Quincy Street
Brockton, MA 02302
Phone (508) 897-2000
Fax (508) 897-2024
TTY (508) 897-2102

DMH Operated Facilities in Area

Brockton Multi-Service Center

165 Quincy Street
Brockton, MA. 02302

Telephone #
(508) 897-2000
Fax (508) 897-2075
TTY (617) 626-9576

Person in Charge
Mona MacKinnon
Center Director

Corrigan Mental Health Center

49 Hillside Street
Fall River, MA 02720

Telephone #
(508) 235-7200
Fax (508) 235-7346
TTY (508) 678-2460

Person in Charge
Francis "Frank" O'Reilly
Center Director

Pocasset Mental Health Center

830 County Road
Pocasset, MA 02559

Telephone #
(508) 564-9600
Fax (508) 564-9700
TTY (508) 564-9677

Person in Charge
Naomi Tavares-Silva
Center Director

Taunton State Hospital

60 Hodges Avenue or
PO Box 4007
Taunton, MA 02780

Telephone #
(508) 977-3000
Fax (508) 977-3751
TTY (508) 977-3794

Person in Charge
James Gedra
Chief Operating Officer

Local Service Sites

Brockton Site Office

Brockton Multi-Service Center
165 Quincy Street
Brockton, MA 02302

Telephone #
(508) 897-2000
Fax (508) 897-2075
TTY (508) 897-2102 (Crisis Unit)

Person in Charge
Mona MacKinnon
Site Director

*Abington, Avon, Bridgewater, Brockton,
East Bridgewater, Easton, Holbrook, Rockland,
Stoughton, West Bridgewater, Whitman*

Cape Cod & The Islands Site Office

181 North Street
Hyannis, MA 02601

Telephone #
(508) 957-0900
Fax (508) 957-0965
TTY (508) 771-3907

Person in Charge
Naomi Tavares-Silva
Site Director

*Aquinnah, Barnstable, Bourne, Brewster,
Chatham, Chilmark, Cotuit, Dennis, Eastham,
Edgartown, Falmouth, Gay Head, Harwich, Hyannis,
Mashpee, Nantucket, Oak Bluffs, Orleans,
Osterville, Provincetown, Sandwich, Tisbury,
Truro, Vineyard Haven, Wellfleet, West
Tisbury, Woods Hole, Yarmouth*

Local Service Sites – Continued

Fall River Site Office

**Corrigan Mental Health Center
49 Hillside Street
Fall River, MA 0272**

*Fall River, Freetown, Somerset, Swansea,
Westport*

Telephone #

(508) 235-7200
Fax (508) 235-7346
TTY (508) 678-2460

Person in Charge

Francis “Frank” O’Reilly
Site Director

New Bedford Site Office

**888 Purchase Street
New Bedford, MA 02740**

*Acushnet, Dartmouth, Fairhaven, Gosnold,
Marion, Mattapoisett, New Bedford, Onset,
Rochester, Wareham*

Telephone #

(508) 996-7900
Fax (508) 999-1331
TTY (508) 994-2338

Person in Charge

Lynne Olsen-Vieira
Site Director

Plymouth Site Office

**38 Industrial Park Road
Plymouth, MA 02360**

*Carver, Duxbury, Halifax, Hanover, Hanson,
Kingston, Marshfield, Pembroke, Plymouth,
Plympton*

Telephone #

(508) 732-3000
Fax (508) 746-3224
TTY (508) 746-0847

Person in Charge

Oluwafunmilayo
(Funmi) Aguocha
Site Director

Quincy Site Office

**Quincy Mental Health Center
460 Quincy Avenue
Quincy, MA 02169**

*Braintree, Cohasset, Hingham, Hull, Milton ,
Norwell, Quincy, Randolph, Scituate,
Weymouth*

Telephone #

(617) 984-1000
Fax (617) 984-1040
TTY (617) 984-1041

Person in Charge

Laura Ruscio
Site Director

Taunton/Attleboro Site Office

**60 Hodges Avenue or P.O. Box 4007
Taunton, MA 02780**

*Attleboro, Berkley, Dighton, Lakeville,
Mansfield, Middleboro, North Attleboro,
Norton, Raynham, Rehoboth, Seekonk, Taunton*

Telephone #

(508) 977-3150
Fax (508) 977-3752
TTY (508) 977-3696

Person in Charge

Daniel Fisher
Site Director

The following municipalities are covered by the Southeast Area:

Abington	Cohasset	Gosnold	Mattapoisett	Pocasset	Tisbury
Acushnet	Cotuit	Halifax	Middleborough	Provincetown	Truro
Aquinnah	Dartmouth	Hanover	Milton	Quincy	Vineyard Haven
Attleboro	Dennis	Hanson	Nantucket	Randolph	Wareham
Avon	Dighton	Harwich	New Bedford	Raynham	Wellfleet
Barnstable	Duxbury	Hingham	North Attleboro	Rehoboth	West Bridgewater
Berkley	East Bridgewater	Holbrook	Norton	Rochester	Westport
Bourne	Eastham	Hull	Norwell	Rockland	West Tisbury
Braintree	Easton	Hyannis	Oak Bluffs	Sandwich	Weymouth
Brewster	Edgartown	Kingston	Onset	Scituate	Whitman
Bridgewater	Fairhaven	Lakeville	Orleans	Seekonk	Woods Hole
Brockton	Fall River	Mansfield	Osterville	Somerset	Yarmouth
Carver	Falmouth	Marion	Pembroke	Stoughton	
Chatham	Freetown	Marshfield	Plymouth	Swansea	
Chilmark	Gay Head	Mashpee	Plympton	Taunton	

Northeast Area

Susan C. Wing, Area Director

Michael Curtis, Director of Field Operations

Daniel Breslin, M.D., Area Medical Director

Linda Simons, Director of Community Services

Laurie Gobeil, Director of Child, Youth, and Family Services

Karin Orr, Area Forensic Director

P.O. Box 387
365 East Street
Tewksbury, MA 01876-0387
Phone (978) 863-5000
Fax (978) 863-5091
TTY (978) 640-1193

DMH Operated Facilities in Area

Hathorne Units

Tewksbury Hospital

365 East Street
Tewksbury, MA 01876

Telephone #

(978) 851-7321 ext.
2859
Fax (978) 851-1029

Person in Charge

Marilyn Feitelberg
Chief Operating Officer

Local Service Sites

Acton Site Office

35 Nagog Park, 2nd Floor
Acton, MA 01720

*Acton, Arlington, Bedford, Belmont,
Boxborough, Burlington, Carlisle, Concord,
Lexington, Lincoln, Littleton, Maynard, Stow,
Waltham, Watertown, Wilmington, Winchester,
Woburn*

Telephone #

(978) 206-2100
Fax (978) 206-2127
TTY (978) 206-2126

Person in Charge

Lynne Musto
Site Director

Essex North Site Office

280 Merrimack Street, 3rd Floor
Lawrence, MA 01843

*Amesbury, Andover, Boxford, Bradford, Byfield,
Georgetown, Groveland, Haverhill, Lawrence,
Merrimac, Methuen, Newbury, Newburyport, North
Andover, Rowley, Salisbury, West Newbury*

Telephone #

(978) 738-4500
Fax (978) 738-4559
TTY (978) 738-4558

Person in Charge

Steven Noroian
Site Director

Lowell Site Office

Solomon Mental Health Center
391 Varnum Avenue
Lowell, MA 01851

*Billerica, Chelmsford, Dracut, Dunstable, Lowell,
Tewksbury, Tyngsboro, Westford*

Telephone #

(978) 322-5000
Fax (978) 322-5077
TTY (978) 458-6142

Person in Charge

Eva Toscano
Site Director

Lynn Site Office

330 Lynnway, Suite 201
Lynn, MA 01902

Lynn, Lynnfield, Nahant, Saugus, Swampscott

Telephone #

(781) 477-2070
Fax (781) 477-2071
TTY (781) 477-2075

Person in Charge

Dolores Ouimette
Site Director

Local Service Sites – Continued

Metro North Site Office
200 Harvard Mill Square
Suite 410
Wakefield, MA 01880

*Everett, Malden, Medford, Melrose,
North Reading, Reading, Stoneham, Wakefield*

Telephone #
(781) 224-7900
Fax (781) 224-7937
TTY (781) 224-7935

Person in Charge
Edward Henrichs
Site Director

North Shore Site Office
45 Congress Street, Suite 4120
Salem, MA 01970

*Beverly, Danvers, Essex, Gloucester, Hamilton,
Hathorne, Ipswich, Manchester, Marblehead,
Middleton, Peabody, Rockport, Salem, Topsfield,
Wenham*

Telephone #
(978) 741-7300
Fax (978) 741-7340
TTY (978) 741-7360

Person in Charge
[Sean McKinnon](#)
Site Director

The following municipalities are covered by the Northeast Area:

Acton	Dracut	Manchester	Salem
Amesbury	Dunstable	Marblehead	Salisbury
Andover	Essex	Maynard	Saugus
Arlington	Everett	Medford	Stoneham
Bedford	Georgetown	Melrose	Stow
Belmont	Gloucester	Merrimac	Swampscott
Beverly	Hamilton	Methuen	Tewksbury
Billerica	Haverhill	Middleton	Topsfield
Boxborough	Ipswich	Nahant	Tyngsborough
Boxford	Lawrence	North Andover	Wakefield
Bradford	Lexington	North Reading	Waltham
Burlington	Lincoln	Newbury	Watertown
Byfield	Littleton	Newburyport	Wenham
Carlisle	Lowell	Peabody	Westford
Chelmsford	Lynn	Reading	West Newbury
Concord	Lynnfield	Rockport	Wilmington
Danvers	Malden	Rowley	Winchester
			Woburn

Central Massachusetts Area
Susan Sciaraffa, Area Director
Michael Farrah, Director of Field Operations
Tina Render, MD, Area Medical Director
Vacant, Director of Community Services
Carly Sebastian, Director of Child, Youth, and Family Services
Kathleen Cahill Area Forensic Director

Farmhouse
361 Plantation Street
1st Floor
Worcester, MA 01605
Phone (774) 420-3140
Fax (774) 420-3165
IPTTY (774) 420-3155

DMH Operated Facilities in Area

Worcester Recovery Center and Hospital
309 Belmont Street
Worcester, MA 01604

Telephone #
(508) 368-4000
Fax (508) 363-1515
TTY (508) 752-0127

Person in Charge
Jacqueline Ducharme
Chief Executive Officer

Kathy Wenzel
Chief Operating Officer

Local Service Sites

North County Site Office
49 Nursery Lane
Fitchburg, MA 01420

*Ashburnham, Ashby, Ayer, Barre, Berlin, Bolton,
Clinton, Fitchburg, Gardner, Gilbertville, Groton,
Hardwick, Harvard, Hubbardston, Lancaster,
Leominster, Lunenburg, New Braintree, Oakham,
Pepperell, Princeton, Rutland, Shirley, Sterling,
Templeton, Townsend, Westminster, Winchendon*

Telephone #
(978) 353-4400
Fax (978) 348-1275
TTY (978) 343-2637

Person in Charge
Beth Cafarella
Site Director

South County Site Office
40 Institute Road, Oaks "B" Bldg.
North Grafton, MA 01536

*Bellingham, Blackstone, Brimfield, Brookfield,
Charlton, Douglas, Dudley, East Brookfield, Franklin,
Grafton, Holland, Hopedale, Medway, Mendon,
Milford, Millbury, Millville, Northbridge, North
Brookfield, North Grafton, Oxford, Southbridge,
Spencer, Sturbridge, Sutton, Upton, Uxbridge, Wales,
Warren, Webster, West Brookfield, Whitinsville*

Telephone #
(508) 887-1100
Fax (508) 887-1166
TTY (508) 887-8932

Person in Charge
Patricia Surette
Site Director

Worcester County Site Office
361 Plantation Street, - 2nd Floor
Worcester, MA 01605

*Auburn, Boylston, Holden, Leicester, Paxton,
Shrewsbury, West Boylston, Worcester*

Telephone #
(774) 420-3100
Fax (774) 420-3111
TTY (774) 420-3110

Person in Charge
Pamela Druzbecki
Site Director

Local Service Sites – Continued

Canton Site Office

Massachusetts Hospital School

Donovan Building – 2nd Floor

5 Randolph Street

Canton, MA 02021

*Canton, Dedham, Foxboro, Medfield, Millis,
Needham, Newton, Norfolk, Norwood, Plainville,
Sharon, Walpole, Wellesley, Weston, Westwood,
Wrentham*

Telephone #

(781) 401-9700

Fax (781) 401-9721

TTY (781) 401-9701

Person in Charge

Emily Colonna

Site Director

Westborough Site Office

Hadley Building

167 Lyman Street

Westborough, MA 01581

*Ashland, Dover, Framingham, Holliston,
Hopkinton, Hudson, Marlborough, Natick,
Northborough, Sherborn, Southborough, Sudbury,
Wayland, Westborough*

Telephone #

(508) 616-2801

Fax (508) 616-2864

TTY (508) 616-2820

Person in Charge

Ellen Alfaro

Site Director

The following municipalities are covered by the Central Mass Area:

Ashburnham	Gardner	Natick	Sturbridge
Ashby	Gilbertville	Needham	Sudbury
Ashland	Grafton	New Braintree	Sutton
Auburn	Groton	Newton	Templeton
Ayer	Harvard	Norfolk	Townsend
Barre	Hardwick	Northbridge	Upton
Bellingham	Holden	North Brookfield	Uxbridge
Berlin	Holliston	North Grafton	Wales
Blackstone	Holland	Norwood	Walpole
Bolton	Hopedale	Oakham	Warren
Boylston	Hopkinton	Oxford	Webster
Brimfield	Hubbardston	Paxton	Wellesley
Canton	Hudson	Pepperell	West Boylston
Brookfield	Lancaster	Plainville	West Brookfield
Charlton	Leicester	Princeton	Westborough
Clinton	Leominster	Rutland	Westminster
Dedham	Lunenburg	Sharon	Weston
Douglas	Marlborough	Sherborn	Westwood
Dover	Medfield	Shirley	Whitinsville
Dudley	Medway	Shrewsbury	Winchendon
East Brookfield	Mendon	Southbridge	Worcester
Fitchburg	Milford	Southborough	Wrentham
Foxboro	Millbury	Southbridge	
Framingham	Millis	Spencer	
Franklin	Millville	Sterling	

Western Massachusetts Area

Julie Schwager, Area Director

Michael Farrah, Director of Field Operations

Andrea Stone, M.D., Area Medical Director

Thomas Moriarty, Director of Community Services

Sean Barry, Director of Child, Youth, and Family Services

John Barber, Area Forensic Director

1 Prince Street
Northampton, MA 01060
Phone (413) 587-6200
Fax (413) 587-6203
TTY (413) 586-6592

Local Service Sites

Berkshire Site Office

333 East Street

Pittsfield, MA 01201

Adams, Alford, Becket, Cheshire, Clarksburg, Dalton, Egremont, Florida, Great Barrington, Hancock, Hinsdale, Housatonic, Lanesboro, Lee, Lenox, Monroe, Monterey, Mount Washington, New Ashford, New Marlboro, North Adams, Otis, Peru, Pittsfield, Richmond, Sandisfield, Savoy, Sheffield, Stockbridge, Tyringham, Washington, West Stockbridge, Williamstown, Windsor

Telephone #

(413) 395-2000

Fax (413) 395-2018

TTY (413) 443-8294

Person in Charge

Chris Haley

Site Director

Franklin/North Quabbin Site Office

13 Prospect Street

Greenfield, MA 01301

Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Leyden, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston, Shelburne, Shutesbury, Sunderland, Turners Falls, Warwick, Wendell, Whately

Telephone #

(413) 772-5600

Fax (413) 772-5638

TTY (413) 772-3076

Person in Charge

Tom Moriarty – **Interim**

Site Director

Hampshire Site Office

1 Prince Street

Northampton, MA 01060

Amherst, Chesterfield, Cummington, Easthampton, Goshen, Hadley, Hatfield, Middlefield, Northampton, Pelham, Plainfield, Westhampton, Williamsburg, Worthington

Telephone #

(413) 587-6200

Fax (413) 587-5333

TTY (413) 586-6592

Person in Charge

Anne Marie Martineau

Site Director

Holyoke/Chicopee Site Office

140 High Street, Suite 525

Springfield, MA 01105

Belchertown, Bondsville, Chicopee, Granby, Holyoke, Ludlow, Monson, Palmer, South Hadley, Southampton, Thorndike, Three Rivers, Ware

Telephone #

(413) 452-2300

Fax (413) 452-2372

TTY (413) 747-7240

Person in Charge

Tracy Harris

Site Director

Local Service Sites – Continued

Springfield Site Office
140 High Street, Suite 525
Springfield, MA 01105

*East Longmeadow, Hampden, Longmeadow,
Springfield, Wilbraham*

Telephone #
(413) 452-2300
Fax (413) 452-2306
TTY (413) 747-7240

Person in Charge
Jennifer Dugan
Site Director

Westfield Site Office
1 Prince Street
Northampton, MA 01060

*Agawam, Blandford, Chester, Granville, Huntington,
Montgomery, Russell, Southwick, Tolland, Westfield,
West Springfield*

Telephone #
(413) 587-6200
Fax (413) 587-6444
TTY (413) 586-6592

Person in Charge
Mark Goodwin
Site Director

The following municipalities are covered by the Western Mass Area:

Adams	Deerfield	Lanesborough	Palmer	Thorndike
Agawam	Easthampton	Lee	Pelham	Three Rivers
Alford	East Longmeadow	Lenox	Peru	Tolland
Amherst	Egremont	Leverett	Petersham	Turner Falls
Ashfield	Erving	Leyden	Phillipston	Tyringham
Athol	Florida	Longmeadow	Pittsfield	Ware
Becket	Gill	Ludlow	Plainfield	Warwick
Belchertown	Goshen	Middlefield	Richmond	Washington
Bernardston	Granby	Monroe	Rowe	Wendell
Blandford	Granville	Monson	Royalston	Westfield
Bondsville	Great Barrington	Montague	Russell	Westhampton
Buckland	Greenfield	Monterey	Sandisfield	West Springfield
Charlemont	Hadley	Montgomery	Savoy	West Stockbridge
Cheshire	Hampden	Mt. Washington	Sheffield	Whately
Chester	Hancock	New Ashford	Shelburne	Wilbraham
Chesterfield	Hatfield	New Marlborough	Shutesbury	Williamsburg
Chicopee	Hawley	New Salem	South Hadley	Williamstown
Clarksburg	Heath	North Adams	Southampton	Windsor
Colrain	Hinsdale	Northfield	Southwick	Worthington
Conway	Holyoke	Northampton	Springfield	
Cummington	Housatonic	Orange	Stockbridge	
Dalton	Huntington	Otis	Sunderland	

Alphabetical Listing of Massachusetts Cities, Towns and Area Offices Covered by DMH

Abington (Southeast)	Charlemont (Western)	Gill (Western)	Longmeadow (Western)
Acton (Northeast)	Charlestown (Metro Boston)	Gloucester (Northeast)	Lowell (Northeast)
Acushnet (Southeast)	Charlton (Central)	Goshen (Western)	Ludlow (Western)
Adams (Western)	Chatham (Southeast)	Gosnold (Southeast)	Lunenburg (Central)
Agawam (Western)	Chelmsford (Northeast)	Grafton (Central)	Lynn (Northeast)
Alford (Western)	Chelsea (Metro Boston)	Granby (Western)	Lynnfield (Northeast)
Allston (Metro Boston)	Cheshire (Western)	Granville (Western)	Malden (Northeast)
Amesbury (Northeast)	Chester (Western)	Great Barrington (Western)	Manchester (Northeast)
Amherst (Western)	Chesterfield (Western)	Greenfield (Western)	Mansfield (Southeast)
Andover (Northeast)	Chicopee (Western)	Groton (Central)	Marblehead (Northeast)
Aquinnah (Southeast)	Chilmark (Southeast)	Groveland (Northeast)	Marion (Southeast)
Arlington (Northeast)	Clarksburg (Western)	Hadley (Western)	Marlborough (Central)
Ashburnham (Central)	Clinton (Central)	Halifax (Southeast)	Marshfield (Southeast)
Ashby (Central)	Cohasset (Southeast)	Hamilton (Northeast)	Mashpee (Southeast)
Ashfield (Western)	Colrain (Western)	Hampden (Western)	Mattapan (Metro Boston)
Ashland (Central)	Concord (Northeast)	Hancock (Western)	Mattapoisett (Southeast)
Athol (Western)	Conway (Western)	Hanover (Southeast)	Maynard (Northeast)
Attleboro (Southeast)	Cotuit (Southeast)	Hanson (Southeast)	Medfield (Central)
Auburn (Central)	Cummington (Western)	Hardwick (Central)	Medford (Northeast)
Avon (Southeast)	Dalton (Western)	Harvard (Central)	Medway (Central)
Ayer (Central)	Danvers (Northeast)	Harwich (Southeast)	Melrose (Northeast)
Barnstable (Southeast)	Dartmouth (Southeast)	Hatfield (Western)	Mendon (Central)
Barre (Central)	Dedham (Central)	Hathorne (Northeast)	Merrimac (Northeast)
Becket (Western)	Deerfield (Western)	Haverhill (Northeast)	Methuen (Northeast)
Bedford (Northeast)	Dennis (Southeast)	Hawley (Western)	Middleborough (Southeast)
Belchertown (Western)	Dighton (Southeast)	Heath (Western)	Middlefield (Western)
Bellingham (Central)	Dorchester (Metro Boston)	Hingham (Southeast)	Middleton (Northeast)
Belmont (Northeast)	Douglas (Central)	Hinsdale (Western)	Milford (Central)
Berkley (Southeast)	Dover (Central)	Holbrook (Southeast)	Millbury (Central)
Berlin (Central)	Dracut (Northeast)	Holden (Central)	Millis (Central)
Bernardston (Western)	Dudley (Central)	Holland (Central)	Millville (Central)
Beverly (Northeast)	Dunstable (Northeast)	Holliston (Central)	Milton (Southeast)
Billerica (Northeast)	Duxbury (Southeast)	Holyoke (Western)	Monroe (Western)
Blackstone (Central)	East Boston (Metro Boston)	Hopedale (Central)	Monson (Western)
Blandford (Western)	East Bridgewater (Southeast)	Hopkinton (Central)	Montague (Western)
Bolton (Central)	East Brookfield (Central)	Housatonic (Western)	Monterey (Western)
Bondsville (Western)	East Longmeadow (Western)	Hubbardston (Central)	Montgomery (Western)
Boston (Metro Boston)	Eastham (Southeast)	Hudson (Central)	Mount Washington (Western)
Bourne (Southeast)	Easthampton (Western)	Hull (Southeast)	Nahant (Northeast)
Boxborough (Northeast)	Easton (Southeast)	Huntington (Western)	Nantucket (Southeast)
Boxford (Northeast)	Edgartown (Southeast)	Hyannis (Southeast)	Natick (Central)
Boylston (Central)	Egremont (Western)	Hyde Park (Metro Boston)	Needham (Central)
Bradford (Northeast)	Erving (Western)	Ipswich (Northeast)	New Ashford (Western)
Braintree (Southeast)	Essex (Northeast)	Jamaica Plain (Metro Boston)	New Bedford (Southeast)
Brewster (Southeast)	Everett (Northeast)	Kingston (Southeast)	New Braintree (Central)
Bridgewater (Southeast)	Fairhaven (Southeast)	Lakeville (Southeast)	New Marlborough (Western)
Brighton (Metro Boston)	Fall River (Southeast)	Lancaster (Central)	New Salem (Western)
Brimfield (Central)	Falmouth (Southeast)	Lanesborough (Western)	Newbury (Northeast)
Brockton (Southeast)	Fitchburg (Central)	Lawrence (Northeast)	Newburyport (Northeast)
Brookfield (Central)	Florida (Western)	Lee (Western)	Newton (Central)
Brookline (Metro Boston)	Foxboro (Central)	Leicester (Central)	Norfolk (Central)
Buckland (Western)	Framingham (Central)	Lenox (Western)	North Adams (Western)
Burlington (Northeast)	Franklin (Central)	Leominster (Central)	North Andover (Northeast)
Byfield (Northeast)	Freetown (Southeast)	Leverett (Western)	North Attleboro (Southeast)
Cambridge (Metro Boston)	Gardner (Central)	Lexington (Northeast)	North Brookfield (Central)
Canton (Central)	Gay Head (Southeast)	Leyden (Western)	North Grafton (Central)
Carlisle (Northeast)	Georgetown (Northeast)	Lincoln (Northeast)	
Carver (Southeast)	Gilbertville (Central)	Littleton (Northeast)	

Alphabetical Listing of Massachusetts Cities, Towns and Area Offices Covered by DMH

North Reading (Northeast)	Salisbury (Northeast)	Wakefield (Northeast)
Northampton (Western)	Sandisfield (Western)	Wales (Central)
Northborough (Central)	Sandwich (Southeast)	Walpole (Central)
Northbridge (Central)	Saugus (Northeast)	Waltham (Northeast)
Northfield (Western)	Savoy (Western)	Ware (Western)
Norton (Southeast)	Scituate (Southeast)	Wareham (Southeast)
Norwell (Southeast)	Seekonk (Southeast)	Warren (Central)
Norwood (Central)	Sharon (Central)	Warwick (Western)
Oak Bluffs (Southeast)	Sheffield (Western)	Washington (Western)
Oakham (Central)	Shelburne (Western)	Watertown (Northeast)
Onset (Southeast)	Sherborn (Central)	Wayland (Central)
Orange (Western)	Shirley (Central)	Webster (Central)
Orleans (Southeast)	Shrewsbury (Central)	Wellesley (Central)
Osterville (Southeast)	Shutesbury (Western)	Wellfleet (Southeast)
Otis (Western)	Somerset (Southeast)	Wendell (Western)
Oxford (Central)	Somerville (Metro Boston)	Wenham (Northeast)
Palmer (Western)	South Hadley (Western)	West Boylston (Central)
Paxton (Central)	Southampton (Western)	West Bridgewater (Southeast)
Peabody (Northeast)	Southborough (Central)	West Brookfield (Central)
Pelham (Western)	South Boston (Metro Boston)	West Newbury (Northeast)
Pembroke (Southeast)	Southbridge (Central)	West Roxbury (Metro Boston)
Pepperell (Central)	Southwick (Western)	West Springfield (Western)
Peru (Western)	Spencer (Central)	West Stockbridge (Western)
Petersham (Western)	Springfield (Western)	West Tisbury (Southeast)
Phillipston (Western)	Sterling (Central)	Westborough (Central)
Pittsfield (Western)	Stockbridge (Western)	Westfield (Western)
Plainfield (Western)	Stoneham (Northeast)	Westford (Northeast)
Plainville (Central)	Stoughton (Southeast)	Westhampton (Western)
Plymouth (Southeast)	Stow (Northeast)	Westminster (Central)
Plympton (Southeast)	Sturbridge (Central)	Weston (Central)
Pocasset (Southeast)	Sudbury (Central)	Westport (Southeast)
Princeton (Central)	Sunderland (Western)	Westwood (Central)
Provincetown (Southeast)	Sutton (Central)	Weymouth (Southeast)
Quincy (Southeast)	Swampscott (Northeast)	Whately (Western)
Randolph (Southeast)	Swansea (Southeast)	Whitinsville (Central)
Raynham (Southeast)	Taunton (Southeast)	Whitman (Southeast)
Reading (Northeast)	Templeton (Central)	Wilbraham (Western)
Rehoboth (Southeast)	Tewksbury (Northeast)	Williamsburg (Western)
Revere (Metro Boston)	Thorndike (Western)	Williamstown (Western)
Richmond (Western)	Three Rivers (Western)	Wilmington (Northeast)
Rochester (Southeast)	Tisbury (Southeast)	Winchendon (Central)
Rockland (Southeast)	Tolland (Western)	Winchester (Northeast)
Rockport (Northeast)	Topsfield (Northeast)	Windsor (Western)
Roslindale (Metro Boston)	Townsend (Central)	Winthrop (Metro Boston)
Rowe (Western)	Truro (Southeast)	Woburn (Northeast)
Rowley (Northeast)	Turners Falls (Western)	Woods Hole (Southeast)
Roxbury (Metro Boston)	Tyngsborough (Northeast)	Worcester (Central)
Royalston (Western)	Tyringham (Western)	Worthington (Western)
Russell (Western)	Upton (Central)	Wrentham (Central)
Rutland (Central)	Uxbridge (Central)	Yarmouth (Southeast)
Salem (Northeast)	Vineyard Haven ((Southeast)	